

# portal26

ENTERPRISE GENAI ADOPTION PLATFORM



## Customer Case Study

Portal26 for secure and responsible GenAI adoption

DO YOU KNOW HOW TO  
GET FROM **NO** TO **GO**  
FOR GENAI ADOPTION?



## Customer Background

Portal26's customer is a private, global security and services firm with more than 7,000 clients across 70 countries worldwide. With a focus on cyber security, several customers entrust their most private and sensitive data, cyber security operations, and cyber infrastructure to this company.

## Business Problem

As a global cyber security leader with trusted data from thousands of global customers, the risk of exposure is top of mind for key stakeholders. The lack of GenAI visibility and inability to monitor GenAI usage resulted in a BLOCK EVERYTHING GenAI policy. While the executive team understood this strategy would eventually result in the company falling behind in the market, they could not put client data at risk. GenAI adoption demands from their board worsened the situation as it created pressure that company leadership was unable to resolve.

### Stakeholders



CEO

Wants adoption so that firm can remain competitive



Chief Risk Officer

Will not allow GenAI without monitoring and risk mitigation

## Desired State

The company wants to get from "NO to GO" and needs to allow the use of GenAI. At the same time, the company wants customer data and IP exposure to be continuously monitored, measured, and mitigated.

## Required Capabilities

- Real-time, in-depth visibility in who is using GenAI, what tools are being used, and what is leaving via prompts
- Insight to define and distribute policy and education to employees as well as track attestation
- DLP integration for policy enforcement
- Functional owner reporting (You cannot manage what you cannot measure.)
- Board-level dashboards for the board and leadership team seeking clarity that GenAI adoption is not exposing critical customer data / information, while at the same time, GenAI is improving productivity and business outcomes

## Portal26 Solution

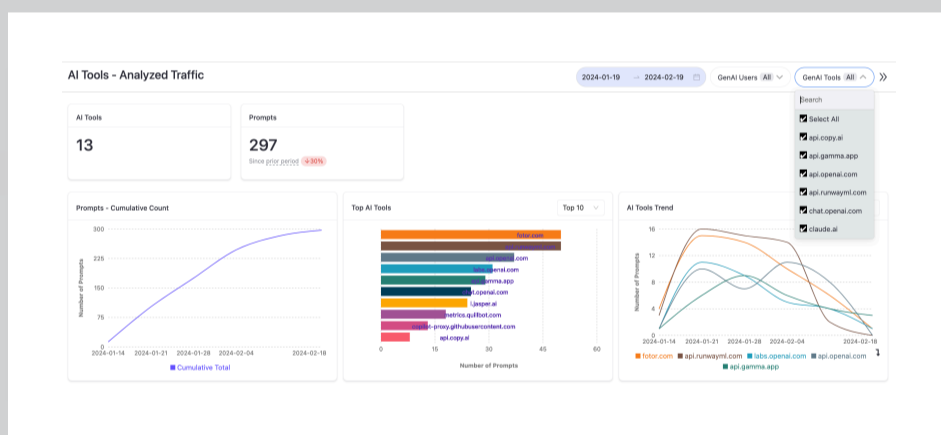
The company deployed the Portal26 GenAI Adoption Platform in a half-day with full DLP integration. Within days, they began a phased rollout of GenAI permissions across the company. Within weeks of opening the door, the Portal26 dashboards were providing enough data for the company to understand their risks and define policy. With policy distribution and education being available out-of-the-box, the company was up and running with all the required capabilities in record time.

**1/2 Day  
Deployment**

**2000+  
Monitored  
Employees**

**0 Days  
For DLP Integration**

**12 months  
Acceleration in  
GenAI rollout**



## Results

With Portal26 deployed, the firm was able to make a strategic pivot in their GenAI adoption strategy. Portal26 enabled the company to move from 100% GenAI blockage to real-time rapid GenAI policy-based adoption. Every single user receives, reviews, and signs off on GenAI policy and has access to new GenAI resources. Education is also provided as needed. Portal26 provided the visibility, analysis, and guardrails required to lower exposure sufficiently and receive CEO and Chief Risk Officer sign-off on GenAI adoption.

To learn more about the Portal26 GenAI Adoption Platform  
Find us at [portal26.ai](https://portal26.ai) Email us at [info@portal26.ai](mailto:info@portal26.ai)