

# portal26

ENTERPRISE GENAI ADOPTION PLATFORM



## Customer Case Study

Portal26 GenAI Audit & Forensics

IS YOUR TEAM EQUIPPED TO  
AUDIT OR INVESTIGATE GEN  
AI USAGE AND INCIDENTS?

## Customer Background

Portal26's customer is a public company that holds sensitive customer data and permits employees to utilize Generative AI (GenAI) to improve personal productivity and business outcomes. The company is subject to financial regulations and required to submit to regular audits. At all times, the company needs to demonstrate compliance as well as the exercise of due care for personal data protection.

## Business Problem

While the use of GenAI had obviously improved productivity, leaders just didn't know where, who, and how they were being used. Since regulated companies such as this one have strict compliance guidelines, this lack of knowledge around how GenAI tools were being leveraged in the organization prevented the ability to find, track, and audit potential high risk events, creating an entirely new risk and threat surface for the company. Adding to the challenge, even if a high-risk event did occur, they did not have the ability to track where the issue arose or provide an auditable trail, evidence, and in-depth forensics as required in this type of situation.

## Stakeholders



CIO



CISO



Chief Compliance Officer



Chief Risk Officer

## Desired State

The company wishes to encourage the use of GenAI for a competitive advantage but needs a firm handle on associated risks as well as in-depth usage information that can inform their GenAI policy and employee education programs

## Required Capabilities

- Real-time in-depth visibility about who is using GenAI and what tools are being used across the organization
- Visibility into what GenAI is being used for and what is going into prompts with automatic Identification of high-risk behavior
- Ability to perform rearview analysis and support forensic investigations for security and compliance purposes

## Portal26 Solution

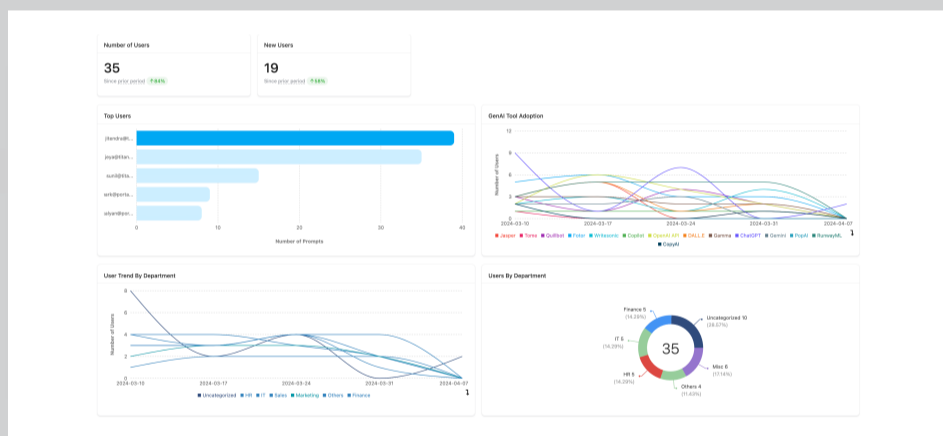
The company deployed the Portal26 GenAI Adoption Platform and within days had full visibility of all GenAI activity within the company by geography, department, and individual including an in-depth understand of how GenAI was being used and for what purpose. Portal26 is the only solution that provides this level of visibility and insights into GenAI use in the enterprise. Additionally, the company was able to set up risk-based alerts, specific policy guidance, and automate employee education programs.

**1/2 Day**  
Deployment

**3000+**  
Monitored  
Employees

**0 Days**  
For Breach  
Discovery

**360°**  
Forensics



## Results

Within days, multiple high-risk events were identified. Since Portal26 offers historical audit capabilities for all GenAI usage that flows through enterprise, the company was able to leverage the platform's unique forensic and audit features to determine that subset of the events were malicious. For these events, they were able to uncover detailed evidence all the way down to the actual prompts and attachments that were used. Additionally, the company was able to use the learning from the discovery process to craft improved governance and educate employees even further on sanctioned and proper usage of LLMs within the organization.

To learn more about the Portal26 GenAI Adoption Platform  
Find us at [portal26.ai](https://portal26.ai) Email us at [info@portal26.ai](mailto:info@portal26.ai)